

## **Equal Opportunities Policy**

### **Purpose**

It is the policy of KRAUSE AND HALL (the Employer) and all and any trading bodies and names connected to us to commit to promoting, encouraging and ensuring equality and diversity in the workplace and to eradicate unlawful and unfair discrimination within our workforce. The purpose of this policy is to ensure that all employees feel represented and respected within the workplace in a safe and encouraging environment. In addition to eradicating discrimination within the workplace and workforce, the Employer pledges that their customers and patrons shall not suffer unfair or unlawful discrimination in the provision of goods to them by the Employer.

### **Scope of this Policy**

The Employer extends all rights and responsibilities set out under this policy equally to all employees regardless of their status as full-time or part-time employees who are on fixed term or substantive term contracts. This policy will also extend to persons who are not employees but are contracted to perform services or provide goods on behalf of the Employer such as agency staff and contractors.

All employees should follow and have a responsibility to implement this policy in particular directors, managers, supervisors and any and all other staff who participate in the employment process or who make decisions which will effect other employees.

### **Equality Commitments**

To achieve the aims and goals contained within this policy, the Employer undertakes the following:

**1.** The Employer shall never unlawfully discriminate against any persons due to their protected characteristics under the Equality Act 2010, namely discrimination based on a person's:

- age;
- disability;
- gender reassignment;
- marriage and civil partnership;
- pregnancy and maternity;
- race (including skin colour, nationality, ethnic origin or country of origin);
- religion or beliefs;
- sex; or
- sexual orientation.

**2.** In fulfilling this policy the Employer shall combat, oppose, exclude and avoid any and all forms of discrimination which are unlawful under the Equality Act 2010. An employees' protected characteristics shall not be reason to discriminate on the grounds of: terms and conditions of employment; dismissal, redundancy, grievance and disciplinary procedures; pay and benefits; selection for employment, training, promotion or any and all other career development opportunities; and leave for parents and any legitimate requests for different or flexible working hours.

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3. The Employer pledges to encourage all employees to progress and develop their skills and knowledge during their time at the Employer by partaking in any and all training and development opportunities which may arise within the Employer.
4. Principally, the Employer shall only employ and promote employees based on their merit, abilities, experience, qualifications and aptitude rather than on any of their protected characteristics, apart from where allowed, necessary and legal exemptions of this are permitted under the Equality Act 2010.
5. The Employer shall provide relevant and necessary Equality and Diversity training to management and all other employees concerning their rights and responsibilities under this policy.
6. All and any forms of bullying, intimidation or any other forms of harassment shall not be tolerated under any circumstances and where an employee believes that they have suffered such behaviour due to one or any of their protected characteristics this should be reported to **TOM KRAUSE**. Any and all claims of bullying, or other forms of harassment, shall be handled in the strictest confidence by the Employer and relevant investigations will be carried out in accordance with adopted procedure. Where any employee is found liable for bullying, victimisation or any other act of unlawful discrimination they may be subject to disciplinary action under the Employer's disciplinary procedure.
7. At relevant and regular intervals the Employer shall review and, where necessary, reform its procedures and practices around employment in order to safeguard fairness and to keep them in line with any relevant changes in the law.
8. The Employer shall at all times observe and scrutinise the composition of the employee workforce in relation to its age, sexual orientation, beliefs, religion, sex, race, and all other protected characteristics while encouraging diversity and equality in order to fulfil the purpose of this policy. This practice shall include assessing the effectiveness of this policy in action and reviewing and implementing changes in order to address any issues which may arise as a result.

### **Application of this Policy**

This policy is applicable to the behaviour and conduct of all employees and persons during the course of their duties for the Employer and shall apply where employees are on and off site. All employees and persons engaged with the Employer should consider the consequences of their actions in relation to this policy and be aware that their conduct may impact the reputation and standing of the Employer professionally. Certain areas of application are as follows:

#### **1. Recruitment and Promotion**

The Employer shall only recruit, employ and promote persons on the basis of their merit, abilities, experience, qualifications and aptitude rather than on any of their protected characteristics.

#### **2. During the course of Employment**

This policy shall apply robustly at all times during a person's employment with the Employer and all terms and conditions of employment, training, employee facilities and any other benefits

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employees are granted while employed with the Employer, shall be monitored and reviewed on a regular basis to ensure they are being granted equally and fairly and that any access to such features is not hindered due to unlawful discrimination. The Employer shall endeavour to meet the needs of disadvantaged or under represented groups in order to achieve this.

This policy will be reviewed at regular intervals by the Employer and may be amended from time to time. This policy does not form a part of an employee's employment contract and is therefore for guidance only.

This policy for Equal Opportunities at Work is robustly endorsed by the Employer at all levels of management.

  
**Managing Director**

**Krause and Hall Ltd**

**January 2026**